



March 11, 2025

Subject: Product Discontinuation Letter

Dear Valued Customer,

After careful consideration, Abbott is discontinuing the below products to prioritize other in-demand options and to streamline our portfolio.

Estimated out-of-stock dates vary by item based on available inventory and current customer demand. Once inventories are exhausted, no additional quantities will be available. Below is a list of the products being discontinued, and on page 2, options to consider as an alternative product.

Products being discontinued:

(RPB = Recloseable Plastic Bottle, RTH = Ready-to-hang)

Product	Packaging/ Case Size	List #	Unit UPC (NDC Format Code)	Case UPC (NDC Format Code)	Approximate Out-of-Stock Date
Ensure® High Protein Chocolate	24 – 8 fl oz Tetra	64895	70074648941 (70074-0648-94)	70074648958 (70074-0648-95)	July 2025
	24 – 8 fl oz RPB	64134	70074641355 (70074-0641-35)	70074641348 (70074-0641-34)	December 2025
Ensure® High Protein Vanilla	24 – 8 fl oz Tetra	64898	70074648965 (70074-0648-96)	70074648989 (70074-0648-98)	July 2025
	24 – 8 fl oz RPB	64136	70074641379 (70074-0641-37)	70074641362 (70074-0641-36)	February 2026
Ensure® Enlive Chocolate	24 – 8 fl oz RPB	64283	70074642840 (70074-0642-84)	70074642833 (70074-0642-83)	May 2025
Ensure® Original Strawberry	24 – 8 fl oz Tetra	64933	70074649320 (70074-0649-32)	70074649337 (70074-0649-33)	July 2025
	24 – 8 fl oz RPB	58295	70074582962 (70074-0582-96)	70074582955 (70074-0582-95)	July 2025
Ensure® Plus Strawberry	24 – 8 fl oz Tetra	64907	70074649061 (70074-0649-06)	70074649078 (70074-0649-07)	May 2025
	24 – 8 fl oz RPB	58301	70074583020 (70074-0583-02)	70074583013 (70074-0583-01)	September 2025
Ensure® Plus High Protein Strawberry	24 – 8 fl oz Tetra	68232	70074682334 (70074-0682-33)	70074682327 (70074-0682-32)	May 2025
Glucerna® 1.0 Cal	24 – 8 fl oz Tetra	64913	70074649122 (70074-0649-12)	70074649139 (70074-0649-13)	Immediately
	8 – 1000mL RTH	62671	70074626727 (70074-0626-72)	70074626710 (70074-0626-71)	June 2026
Jevity® 1.0 Cal	24 – 8 fl oz Tetra	64759	70074647586 (70074-0647-58)	70074647593 (70074-0647-59)	Immediately
	8 – 1000mL RTH	62685	70074626864 (70074-0626-86)	70074626857 (70074-0626-85)	July 2025
Osmolite® 1.2 Cal	6 – 1500mL RTH	62693	70074626949 (70074-0626-94)	70074626932 (70074-0626-93)	June 2025
Promote®	24 – 8 fl oz Tetra	64834	70074648330 (70074-0648-33)	70074648347 (70074-0648-34)	August 2025
	8 – 1000mL RTH	62701	70074627021 (70074-0627-02)	70074627014 (70074-0627-01)	June 2025
Promote with Fiber®	24 – 8 fl oz Tetra	62703	70074627045 (70074-0627-04)	70074627038 (70074-0627-03)	May 2025
	8 – 1000mL RTH	64631	70074646299 (70074-0646-29)	70074646312 (70074-0646-31)	June 2025
Vital® 1.0 Cal	8 – 1000mL RTH	62711	70074627120 (70074-0627-12)	70074627113 (70074-0627-11)	July 2025

Note: Abbott cannot guarantee an exact out of date stock date by SKU.



Alternative Products:

Options to consider as an alternative product for the discontinued item are below:

Product	Recommended Substitute	Packaging/ Case Size	List #	Unit UPC (NDC Format Code)	Case UPC (NDC Format Code)
Ensure® High Protein Chocolate (Tetra and RPB)	Glucerna® Therapeutic Nutrition Shake Chocolate	24 – 8 fl oz Tetra	64929	70074649283 (70074-0649-28)	70074649290 (70074-0649-29)
	Ensure® Plus Chocolate	24 – 8 fl oz Tetra	64911	70074649108 (70074-0649-10)	70074649115 (70074-0649-11)
Ensure® High Protein Vanilla (Tetra and RPB)	Glucerna® Therapeutic Nutrition Shake Vanilla	24 – 8 fl oz Tetra	64922	70074649214 (70074-0649-21)	70074649221 (70074-0649-22)
	Ensure® Plus Vanilla	24 – 8 fl oz Tetra	64905	70074649047 (70074-0649-04)	70074649054 (70074-0649-05)
Ensure® Enlive Chocolate	Ensure® Enlive Vanilla	24 – 8 fl oz Tetra	64286	70074642901 (70074-0642-90)	70074642864 (70074-0642-86)
Ensure® Original Strawberry (Tetra and RPB)	Ensure® Original Vanilla	24 – 8 fl oz Tetra	64931	70074649306 (70074-0649-30)	70074649313 (70074-0649-31)
	Ensure® Original Vanilla	24 – 8 fl oz RPB	58297	70074582986 (70074-0582-98_)	70074582979 (70074-0582-97)
Ensure® Plus Strawberry (Tetra and RPB)	Ensure® Plus Vanilla	24 – 8 fl oz Tetra	64905	70074649047 (70074-0649-04)	70074649054 (70074-0649-05)
	Ensure® Plus Vanilla	24 – 8 fl oz RPB	58303	70074583044 (70074-0583-04)	70074583037 (70074-0583-03)
Ensure® Plus High Protein Strawberry	Ensure® Plus High Protein Vanilla	24 – 8 fl oz Tetra	68234	70074682358 (70074-0682-35)	70074682341 (70074-0682-34)
Glucerna® 1.0 Cal (Tetra and RTH)	Glucerna® 1.2 Cal	24 – 8 fl oz Tetra	64918	70074649160 (70074-0649-16)	70074649184 (70074-0649-18)
	Glucerna® 1.2 Cal	8 – 1000mL RTH	62677	70074626789 (70074-0626-78)	70074626772 (70074-0626-77)
Jevity® 1.0 Cal (Tetra and RTH)	Jevity® 1.2 Cal	24 – 8 fl oz Tetra	64625	70074646244 (70074-0646-24)	70074646251 (70074-0646-25)
	Jevity® 1.2 Cal	8 – 1000mL RTH	62683	70074626840 (70074-0626-84)	70074626833 (70074-0626-83)
Osmolite® 1.2 Cal	Osmolite® 1.2 Cal	8 – 1000mL RTH	62697	70074626987 (70074-0626-98)	70074626970 (70074-0626-97)
Promote® (Tetra and RTH)	Osmolite® 1.2 Cal	24 – 8 fl oz Tetra	64635	70074646343 (70074-0646-34)	70074646350 (70074-0646-35)
	Osmolite® 1.2 Cal	8 – 1000mL RTH	62697	70074626987 (70074-0626-98)	70074626970 (70074-0626-97)
Promote with Fiber® (Tetra and RTH)	Jevity® 1.2 Cal	24 – 8 fl oz Tetra	64625	70074646244 (70074-0646-24)	70074646251 (70074-0646-25)
	Jevity® 1.2 Cal	8 – 1000mL RTH	62683	70074626840 (70074-0626-84)	70074626833 (70074-0626-83)
Vital® 1.0 Cal	Vital® High Protein	8 – 1000mL RTH	63081	70074630823 (70074-0630-82)	70074630816 (70074-0630-81)

Notes: The provided table suggests an Abbott alternative product to the discontinued item. Please consult with a healthcare professional to determine the best alternative product. NDC-format codes are product codes adjusted according to standard industry practice to meet the format requirements of pharmacy and health insurance computer systems. Abbott Nutrition does not represent these products to be drugs, nor their codes to be NDC codes.

Please reference our weekly inventory letter for the most up-to-date product availability or suitable alternatives if the suggested replacement SKU is not available. If ordering through a distributor, work directly with your distributor representative on product availability. For general questions or to order direct, please contact your Abbott sales representative or Customer Service at 1-800-551-5838.

Thank you for your partnership in nutrition,

Scott Calus, Divisional Vice President, Abbott