



June 17, 2024

Re: Update on Kangaroo™ ePump and Kangaroo™ Joey portfolios

To our valued customer,

For nearly 40 years, the Cardinal Health™ Kangaroo™ Portfolio has served as a trusted solution for providers, patients and caregivers who rely on enteral feeding for life-sustaining nutritional needs. As needs for enteral therapy have continuously grown globally, Cardinal Health has made significant investments to optimize our global feeding set production and strengthen offerings to meet patients' nutritional requirements, including the launch of the Kangaroo OMNI™ enteral feeding pump portfolio.

Global supply chain challenges, including aging componentry and discontinued materials, have affected our ability to sustain manufacturing and the servicing of Kangaroo™ ePump and Kangaroo™ Joey capital devices and sets at current levels. Despite mitigation efforts, these dynamics have accelerated end-of-life planning for the Kangaroo™ ePump and Kangaroo™ Joey portfolios.

After careful evaluation, Cardinal Health is moving forward with discontinuing the supply and distribution of the Kangaroo™ ePump and Kangaroo™ Joey capital equipment, as well as the associated feeding sets in accordance with the enclosed timeline in **Table 1**. While we are striving to improve service levels in this period for the Kangaroo™ ePump and Kangaroo™ Joey feeding sets, we anticipate the risk of intermittent service and production costs to rise. We will continue providing updates on supply health as we navigate ongoing challenges and provide product to the U.S. and Canada.

The discontinuation schedule for the products is listed in **Table 1** below and impacted product codes are outlined within **Table 2**.

Supporting you through discontinuation

Cardinal Health will continue to service the Kangaroo™ ePump and Kangaroo™ Joey enteral feeding pumps until the contracted warranty end date or until the depletion of available spare parts inventory—whichever comes first. Customers using a product placement agreement (LARFO) will be given the option to transition their agreement to the Kangaroo OMNI™ platform.

Recommending a transition to Kangaroo OMNI™

In September 2023, we launched the new Kangaroo OMNI™ enteral feeding pump, our next generation enteral feeding device. Centered around patient safety and enhanced innovation, this new offering with improved design delivers nutrition and hydration from infancy to end of life, hospital to home, and beyond.

We encourage you to transition to the Kangaroo OMNI™ platform. Cardinal Health has substantially invested across our supply chain to deliver healthy inventory levels across the Kangaroo OMNI™ platform, and we are committed to ensuring supply continuity to meet growing market demand – now and in the future. We will work closely with your team to support your needs for a successful transition from Kangaroo™ ePump and Kangaroo™ Joey to Kangaroo OMNI™. Please reference **Table 3** and **Table 4** below for the Kangaroo OMNI™ alternative product codes and extended offering.

Patient care remains at the center of our mission. For additional support and questions regarding end-of-life timing for Kangaroo™ ePump and Kangaroo™ Joey and steps for transitioning to Kangaroo OMNI™,

please contact your local Cardinal Health Sales Representative or Cardinal Health Customer Service at (800) 964-5227.

Best Regards,

A handwritten signature in black ink, appearing to read "Rachel Schott". The signature is fluid and cursive, with the first name being more prominent.

Rachel Schott

Global Vice President, Specialty Products

Cardinal Health

Table 1: Discontinuation Schedule

Schedule	
Kangaroo™ ePump and Kangaroo™ Joey Capital Equipment End of Sale Date	September 30, 2024
End of Service Support Date Out of Warranty	December 31, 2024
End of Service Support Date Within Warranty	Through Warranty End Date
Kangaroo™ ePump Feeding Sets and Accessories Anticipated End of Supply Date	June 30, 2025
Kangaroo™ Joey Feeding Sets and Accessories Anticipated End of Supply Date	September 30, 2027

Table 2: Impacted Products

Kangaroo™ ePump and Kangaroo™ Joey Pumps		
Item Code	Item Code Description	End of Sale
382400	Kangaroo™ ePump with pole clamp	September 30, 2024
383400	Kangaroo™ Joey Enteral Feeding Pump with pole clamp	

Kangaroo™ ePump Feeding Sets & Accessories		
Item Code	Item Code Description	End of Supply
382491	Kangaroo™ ePump Power Adapter	June 30, 2025
382492	Kangaroo™ ePump Pole Clamp	
1054715	Kangaroo™ ePump Battery	
772055	Kangaroo™ ePump 500 mL Pump Set	
773656	Kangaroo™ ePump 1000 mL Pump Set	
674668	Kangaroo™ ePump 500 mL Feed Set with 500 mL flush bag	
773662	Kangaroo™ ePump 1000 mL Feed Set with 1000 mL flush bag	
716154	Kangaroo™ ePump Sterile 100 mL Burette Set	
775659T	Kangaroo™ ePump ENPlus Spike Set	
775100	Kangaroo™ ePump ENPlus Spike with 1000 mL flush bag	
776150	Kangaroo™ ePump 100 mL Burette Recertification Set (not ENFit™)	

Kangaroo™ Joey Feeding Sets & Accessories		
Item Code	Item Code Description	End of Supply
383493	Kangaroo™ Joey Pole Clamp	September 30, 2027
383491	Kangaroo™ Joey Power Cord	
F010506	Kangaroo™ Joey Battery	
762055	Kangaroo™ Joey 500 mL Pump Set	
763656	Kangaroo™ Joey 1000 mL Pump Set	
763662	Kangaroo™ Joey 1000 mL Pump Set with flush bag	
765100	Kangaroo™ Joey Safety Screw Spike with 1000 mL flush bag	
765559	Kangaroo™ Joey ENPlus Spike Set	
770026	Kangaroo™ Joey Backpack, blue, mini	
770028	Kangaroo™ Joey Backpack, blue, super mini	
770034	Kangaroo™ Joey Backpack, pink, mini	
770029	Kangaroo™ Joey Backpack, pink, super mini	
770027	Kangaroo™ Joey Backpack, green, mini	
770032	Kangaroo™ Joey Backpack, green, super mini	
770025	Kangaroo™ Joey Backpack, black, mini	
770031	Kangaroo™ Joey Backpack, black, super mini	

Table 3: Recommended Alternative Product Codes

Item Code	Item Code Description	Kangaroo OMNI™ Alternative	Item Code Description
382400	Kangaroo™ ePump Enteral Feeding Pump	385400	Kangaroo OMNI™ Enteral Feed Pump
383400	Kangaroo™ Joey Enteral Feeding Pump		
772055	Kangaroo™ ePump 500 mL Pump Set	B5FD	Kangaroo OMNI™ Feed Only Set 500mL
773656	Kangaroo™ ePump 1000 mL Pump Set	B10FD	Kangaroo OMNI™ Feed Only Set 1000mL
674668	Kangaroo™ ePump 500 mL Feed Set with 500 mL flush bag	B5FF	Kangaroo OMNI™ Feeding Set with Flush Bag 500mL
773662	Kangaroo™ ePump 1000 mL Feed Set with 1000 mL flush bag	B10FF	Kangaroo OMNI™ Feeding Set with Flush Bag 1000mL
716154	Kangaroo™ ePump Sterile 100 mL Burette Set	ER100	Kangaroo OMNI™ ENTelliSet™ Burette Feeding Set 100mL
775659T	Kangaroo™ ePump ENPlus Spike Set	BSPFD	Kangaroo OMNI™ Feeding Set ENPlus Spike
775100	Kangaroo™ ePump ENPlus Spike with 1000 mL flush bag	BSPFF	Kangaroo OMNI™ Feeding Set with Flush Bag and ENPlus Spike
776150	Kangaroo™ ePump 100 mL Burette Recertification Set	N/A	Any Kangaroo OMNI™ Feeding Set can be used to recertify
762055	Kangaroo™ Joey 500 mL Pump Set	B5FD	Kangaroo OMNI™ Feed Only Set 500mL
763656	Kangaroo™ Joey 1000 mL Pump Set	B10FD	Kangaroo OMNI™ Feed Only Set 1000mL
763662	Kangaroo™ Joey 1000 mL Pump Set with flush bag	B10FF	Kangaroo OMNI™ Feeding Set with Flush Bag 1000mL
765100	Kangaroo™ Joey Safety Screw Spike with 1000 mL flush bag	BSPFF	Kangaroo OMNI™ Feeding Set with Flush Bag and ENPlus Spike
765559	Kangaroo™ Joey ENPlus Spike Set	BSPFD	Kangaroo OMNI™ Feeding Set ENPlus Spike

Table 4: Extended offerings including in the Kangaroo OMNI™ portfolio

Item Code	Item Code Description
E5FDR	Kangaroo OMNI™ ENTelliSet™ Thick Formula 500mL
E5FFR	Kangaroo OMNI™ ENTelliSet™ Thick Formula Feeding Set with Flush Bag 500mL
E10FDR	Kangaroo OMNI™ ENTelliSet™ Thick Formula Feeding Set 1000mL
E10FFR	Kangaroo OMNI™ ENTelliSet™ Thick Formula Feeding Set with Flush Bag 1000mL