

ASPEN Order Form and Shipping Policies

American Society for Parenteral and Enteral Nutrition
8401 Colesville Rd., Ste. 510
Silver Spring, MD 20910

SHIPPING:

Total Order	U.S.	Canada
Under \$20	\$7.00	\$9.00
\$20.01 - \$100	\$11.00	\$18.75
\$100.01 - \$300	\$15.50	\$25.75
\$300.01 - \$500	\$20.00	\$30.75
\$500.01 - \$1000	\$23.00	\$34.75

Bulk Orders:

Quantity	Discount
4-9	5%
10-24	10%
25-49	15%
50-99	20%
100+	25%

For orders over \$1000, please contact ASPEN office for S&H fees. Shipping and Handling fees are subject to change.

SHIPPING POLICY:

Average delivery is 7-10 business days for domestic deliveries. Shipping to Canada, Alaska, Hawaii, and APOs may take an additional 7-10 business days. ASPEN does not ship to P.O. boxes in Canada.

When shipping to hospitals or other institutions, please add additional information (e.g. Hospital name, Internal PO Box, Floor, Department, etc.) to ensure that your order is not lost once it arrives.

All international orders (except Canada) must be placed with Eurospan at: www.eurospanbookstore.com/aspn. World-wide customers can order ebooks directly from ASPEN. Customs fees are the responsibility of the recipient, not ASPEN.

RETURN POLICY:

Unused books in their original packaging may be returned within 30 days of invoice date. Please include ASPEN's invoice number on your return request. The shipping and handling charge is nonrefundable. We recommend shipping your return via an insured carrier such as UPS. Damaged packages may be refused at the time of delivery. There is no refund on ebook purchases.

ASPEN is not responsible for lost or stolen packages.

Ship All Returns To:

ASPEN Publication Return
8401 Colesville Rd., Ste. 510
Silver Spring, MD 20910

ORDER INSTRUCTIONS

Please enter a valid street address when placing orders to avoid delivery delays. ASPEN Does Not accept purchase orders for payment. All orders must be paid in full before products are shipped.

To pay by credit card or Paypal (Visa, MasterCard, Discover, American Express), please log in and order online at: www.nutritioncare.org/bookstore. Select desired payment method from "Payment Information" section.

To pay by check, make check payable to ASPEN in U.S. funds drawn from a U.S. Bank and mail with the order form below.

